

## **STATEMENT BY THE GSLP/LIBERAL OPPOSITION**

94/2009

27 July 2009

The Opposition has received complaints that a Gibraltar identity card was refused as a valid travel document by Easyjet staff at Gatwick airport.

The incident, which happened last week, involved a person who had travelled to the United Kingdom for medical purposes. On presenting the card on the way back, the passenger was told that it was not valid for travel and was denied boarding. On making further representations, the person was told to write a letter of complaint to the airline.

The passenger had to make alternative travel arrangements and return to Gibraltar with Monarch Airlines instead.

The Opposition consider that Easyjet have a responsibility to inform and educate their staff that a Gibraltar identity card is a valid travel document for EU travel. This obviously includes flights between Gibraltar and the United Kingdom. Easyjet have been on the Gibraltar route long enough to know this by now and they should compensate the person in question for the inconvenience caused.

ENDS